

| A TOTAL QUALITY MANAGEMENT GUIDE |

Software Excellence

Shigeichi Moriguchi

Software Excellence A Total Quality Management Guide

Alain April, Alain Abran



Software Excellence A Total Quality Management Guide:

Software Excellence Shigeichi Moriguchi, 1997-02-01 Thanks to the great success of the QC movement quality assurance has taken root in the earliest stages of technology development Software Excellence addresses the assumption that software cannot be built without bugs The author argues that the application of total quality principles and tools to software development will eliminate the lengthy and costly step of debugging that has become an accepted phase of software development Table of Contents Publisher's Message Preface Editor's Foreword Tadashi Yoshizawa Editor's Foreword Motohiro Higashi List of Editors and Authors PART 1 QUALITY CONTROL METHODOLOGY Chapter One High Quality Software Chapter Two Total Quality Management TQM Chapter Three Methods of Quality Control QC PART 2 QUALITY PROCESSES APPLIED TO SOFTWARE DESIGN AND DEVELOPMENT Chapter Four Software Quality Control and Small Group Activities in Software Chapter Five High Reliability Software Chapter Six Software Development and Modularization Chapter Seven Software Documentation Chapter Eight Software Engineering Chapter Nine Change Management Chapter Ten Quality Improvement in Reuse Chapter Eleven Quality Function Deployment for Software Development Chapter Twelve Examples of Quality Measurement Systems Chapter Thirteen Methods for Quantitative Measurement and Evaluation of Quality Chapter Fourteen Production Planning for Software Products Chapter Fifteen Software Technology Management Chapter Sixteen Quality Design and Management Planning Chapter Seventeen Review and Process Specific Management Chapter Eighteen Test Management and Audits Chapter Nineteen Maintenance Management Glossary of Acronyms Index

Software Engineering Roger S. Pressman, 2005 For more than 20 years this has been the best selling guide to software engineering for students and industry professionals alike This edition has been completely updated and contains hundreds of new references to software tools *Software Process Definition and Management* Jürgen Münch, Ove Armbrust, Martin Kowalczyk, Martín Soto, 2012-05-27 The concept of processes is at the heart of software and systems engineering Software process models integrate software engineering methods and techniques and are the basis for managing large scale software and IT projects High product quality routinely results from high process quality Software process management deals with getting and maintaining control over processes and their evolution Becoming acquainted with existing software process models is not enough though It is important to understand how to select define manage deploy evaluate and systematically evolve software process models so that they suitably address the problems applications and environments to which they are applied Providing basic knowledge for these important tasks is the main goal of this textbook Münch and his co authors aim at providing knowledge that enables readers to develop useful process models that are suitable for their own purposes They start with the basic concepts Subsequently existing representative process models are introduced followed by a description of how to create individual models and the necessary means for doing so i.e. notations and tools Lastly different possible usage scenarios for process management are highlighted e.g. process improvement and software process simulation Their

book is aimed at students and researchers working on software project management software quality assurance and software measurement and at practitioners who are interested in process definition and management for developing maintaining and operating software intensive systems and services *Software Maintenance Management* Alain April, Alain

Abran, 2012-04-20 This book explores the domain of software maintenance management and provides road maps for improving software maintenance organizations It describes full maintenance maturity models organized by levels 1 2 and 3 which allow for benchmarking and continuous improvement paths Goals for each key practice area are also provided and the model presented is fully aligned with the architecture and framework of software development maturity models of CMMI and ISO 15504 It is complete with case studies figures tables and graphs Learning Models for Innovation in Organizations: Examining Roles of Knowledge Transfer and Human Resources Management Soliman, Fawzy, 2013-12-31 In order to strive for a competitive advantage in their industry organizations have begun achieving innovation through knowledge driven learning models to ensure that organizational activities are efficient and effective Learning Models for Innovation in Organizations Examining Roles of Knowledge Transfer and Human Resources Management provides relevant theoretical frameworks and empirical research findings to enhance knowledge management and learning competencies for organizational activities This book offers assistance and guidance to managers and professionals of innovation firms learning organizations and other work communities through tools techniques and strategic suggestions for improvement

Handbook of Research Design and Social Measurement Delbert C. Miller, Neil J. Salkind, 2002-01-16 If a student researcher had only one handbook on their bookshelf Miller and Salkind's Handbook would certainly have to be it With the updated material the addition of the section on ethical issues which is so well done that I'm recommending it to the departmental representative to the university IRB and a new Part 4 on Qualitative Methods the new Handbook is an indispensable resource for researchers Dan Cover Department of Sociology Furman University I have observed that most instructors want to teach methodology their way to imbue the course with their own approach Miller Salkind allows one to do this easily The book is both conceptually strong e.g. very good coverage of epistemology research design and statistics and at the same time provides a wealth of practical knowledge scales indices professional organizations computer applications etc In addition it covers the waterfront of methodology Michael L. Vasu Director of Information Technology North Carolina State University A unique and excellent reference tool for all social science researchers and a good textbook for graduate students and senior year undergraduate classes These students are about to enter the real life of research and need a handy and comprehensive tool as a starting point that offers shortcuts for getting into real research projects For a small project the book offers enough information to get the project started For big projects the book is ideal for information on where to look for things and examples Jianhong Liu Department of Sociology Rhode Island College The book considered a necessity by many social science researchers and their students has been revised and updated while retaining the features that made it so

useful The emphasis in this new edition is on the tools graduate students and more advanced researchers need to conduct high quality research Features Benefits Provides step by step instruction for students research training by beginning with how to find a creative idea a middle range theory and initial hypothesis and proceeds through design proposal collection and analysis of data followed by writing reporting and publication Section on scales and indices are organized so that readers can quickly locate and find the type of scale or index in which they may be interested All sections are now followed by useful and well considered reference sections so that readers can read more about each topic Includes updated coverage on new scales internal and external validity and new analytic techniques with extensive references on each Presents extensive coverage of how to prepare manuscripts for publication including a list of all journals covered by Sociological Abstracts along with the editorial office address and URL for each entry Discusses the importance of policy research with presentation and discussion of specific models as an adjunct to both applied and basic research techniques Provides extensive coverage of funding opportunities including those offered by the National Institutes of Health the National Science Foundation and a directory of private funding sources including relevant contact information New to this edition New Part 4 by John Creswell and Ray Maietta provides a comprehensive introduction to qualitative methods including a review of existing computer applications for collecting and analyzing data New and more current reviews and commentaries have replaced dated or no longer relevant excerpts Thousands of new references on the assessment of important sociological variables as well as references to such topics as statistical analysis computer applications and specific topics Thoroughly updated information on the use of computers and online research techniques including beginning and intermediate material about the Internet and its use by the modern research scientist Coherent and thoughtful review of the most popular statistical analysis software packages New guidelines and discussion of ethical practices in social and behavioral science research including extensive coverage of institutional review board procedures and activities Expansion of social indicators to include international coverage Plus there is an extensive and well organized table of contents with four levels of headings and for the first time in the history of the book a comprehensive index

NASA SP-7500 United States. National Aeronautics and Space Administration,

Gower Handbook of Quality Management Dennis Lock,1994 **Management** ,1992 **Design for Trustworthy Software** Bijay K. Jayaswal,Peter C. Patton,2007 ASQ 2007 CROSBY MEDAL WINNER An Integrated Technology for Delivering Better Software Cheaper and Faster This book presents an integrated technology Design for Trustworthy Software DFTS to address software quality issues upstream such that the goal of software quality becomes that of preventing bugs in implementation rather than finding and eliminating them during and after implementation The thrust of the technology is that major quality deployments take place before a single line of code is written This customer oriented integrated technology can help deliver breakthrough results in cost quality and delivery schedule thus meeting and exceeding customer expectations The authors describe the principles behind the technology as well as their applications to actual software design

problems They present illustrative case studies covering various aspects of DFTS technology including CoSQ AHP TRIZ FMEA QFD and Taguchi Methods and provide ample questions and exercises to test the readers understanding of the material in addition to detailed examples of the applications of the technology The book can be used to impart organization wide learning including training for DFTS Black Belts and Master Black Belts It helps you gain rapid mastery so you can deploy DFTS Technology quickly and successfully Learn how to Plan build maintain and improve your trustworthy software development system Adapt best practices of quality leadership learning and management for the unique software development milieu Listen to the customer s voice then guide user expectations to realizable reliable software products Refocus on customer centered issues such as reliability dependability availability and upgradeability Encourage greater design creativity and innovation Validate verify test evaluate integrate and maintain software for trustworthiness Analyze the financial impact of software quality Prepare your leadership and infrastructure for DFTS Design for Trustworthy Software will help you improve quality whether you develop in house outsource consult or provide support It offers breakthrough solutions for the entire spectrum of software and quality professionals from developers to project leaders chief software architects to customers The American Society for Quality ASQ is the world s leading authority on quality which provides a community that advances learning quality improvement and knowledge exchange to improve business results and to create better workplaces and communities worldwide The Crosby Medal is presented to the individual who has authored a distinguished book contributing significantly to the extension of the philosophy and application of the principles methods or techniques of quality management Bijay K Jayaswal CEO of Agilent Consulting Group has held senior executive positions and consulted on quality and strategy for 25 years His expertise includes value engineering process improvement and product development He has directed MBA and Advanced Management programs and helped to introduce enterprise wide reengineering and Six Sigma initiatives Dr Peter C Patton Chairman of Agilent Consulting Group is Professor of Quantitative Methods and Computer Science at the University of St Thomas He served as CIO of the University of Pennsylvania and CTO at Lawson Software and has been involved with software development since 1955 *Total Quality Management for Software* G. Gordon Schulmeyer, James I. McManus, 1992 **Systems Management for Information Technology and Software Engineering** Andrew P. Sage, 1995-04-03 This new book on systems management discusses important concerns for the development of systems from the perspective of information technology information systems and software systems engineering It focuses on the systems management process for information technology and software development organizations **American Book Publishing Record Cumulative 1998** R R Bowker Publishing, 1999-03 Management, a Bibliography for NASA Managers , 1989 The Cumulative Book Index , 1998 A world list of books in the English language **The Corporate Guide to the Malcolm Baldrige National Quality Award** Marion Mills Steeples, 1993 The author translates the Baldrige process into a straightforward approach to quality improvement Contains real life examples including

1990 award winner IBM Rochester **Getting Started** Arthur G. Greene, 1996 **Encyclopedia of Software Engineering** John J. Marciniak, 2002 Covering all aspects of engineering for practitioners who design write or test computer programs this updated edition explores all the issues and principles of software design and engineering With terminology that adheres to the standard set by The Institute of Electrical and Electronics Engineers IEEE the book features over 500 entries in 35 taxonomic areas as well as biographies of over 100 personalities who have made an impact in the field

NASA SP. ,1962 **Quality Today** ,2003

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