

# *Serving Your Best!*

A guide to better customer service and tips

LINDA GRACE



# Goodreads Choice Deal Customer Service

**Jacques Horovitz**



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**Dealing with the Customer from Hell:A Survival Guide** Shaun Belding,2000-02-01 The book offers realistic practical and often fun solutions to this bane of retail employees through LESTER a six step guide to resolving the most difficult situations

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