

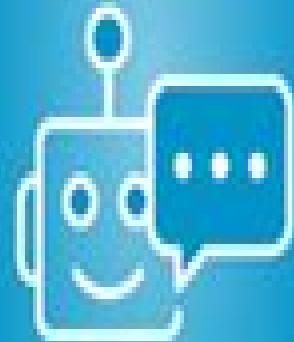
EXAMPLES OF AI IN CUSTOMER SERVICE

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Y Pai

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Contemporary Approaches of Digital Marketing and the Role of Machine Intelligence Munna, Afzal Sayed, Shaikh, Md Sadeque Imam, Kazi, Baha Uddin, 2023-08-01 Digital marketing emerged as a natural response by companies and vendors to leverage and benefit from the significant consumer concentration on digital channels. This proliferation of IT applications and the enormous presence of customers in digital channels generate a large number of products and customer data. Machine learning and artificial intelligence are game changing techniques in digital marketing to analyze this data. This analysis helps marketers to personalize the sales tools toward individuals, optimize their operations and minimize expenditure.

Contemporary Approaches of Digital Marketing and the Role of Machine Intelligence demonstrates relevant theories of digital marketing along with tools, techniques, methods, and strategies. It also identifies the research gaps for effective digital marketing tools, techniques, and methods, and builds a bridge between digital marketing strategies and business plans for organizations. Covering topics such as digital marketing, metaverse, and visitor experience, this premier reference source is an essential resource for business leaders and managers, marketers, IT managers, data analysts, social media analysts, students, and educators of higher education, researchers, and academicians.

Artificial Intelligence Is Here to Stay, You Better

Learn It Now! Patience Fuzane, Artificial Intelligence AI is no longer just a futuristic concept; it is here and it is transforming the way we live, work, and interact. If you are not actively harnessing the power of AI, you risk being left behind in an increasingly competitive and fast-paced world. Just like the calculator revolutionized the way we perform basic arithmetic, AI is now stepping in to revolutionize a wide array of fields: academic, business, and social. When the calculator was first introduced, many feared it would take away jobs and diminish mental faculties. But over time, we have come to view it as an indispensable tool, one that saves us time and allows us to focus on more complex tasks. In much the same way, AI is poised to become an essential part of our daily lives, yet its potential goes far beyond what a calculator ever offered. From automating mundane tasks to solving complex problems, AI has the power to revolutionize virtually every aspect of our existence. As we move forward, it is crucial to embrace these technological advancements and learn how to effectively incorporate them into our routines. This book is a comprehensive guide to understanding and utilizing some of the most widely used AI tools available today. Across the following chapters, I will take you on a deep dive into AI solutions across various categories, including generative AI, productivity tools, coding assistants, design tools, data analysis, and more. Whether you're a student, a business owner, or simply someone curious about how AI can improve your life, this book is designed to help you navigate and leverage these powerful technologies to meet your academic, professional, and social needs.

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