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Cuts support costs by more than 30%



Boosts customer satisfaction

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Artificial Intelligence in Customer Service Jagdish N. Sheth, Varsha Jain, Emmanuel Mogaji, Anupama Ambika, 2023-08-17

This edited volume elucidates how artificial intelligence AI can enable customer service to achieve higher customer engagement superior user experiences and increased well being among customers and employees As customer expectations dictate 24 7 availability from service departments and market pressures call for lower costs with higher efficiency businesses have accepted that AI is vital in maintaining customer satisfaction Yet firms face tough challenges in choosing the right tool optimizing integration and striking the appropriate balance between AI systems and human efforts In this context chapters in this book capture the latest advancements in AI enabled customer service through real world examples This volume offers a global perspective on this contemporary issue covering topics such as the use of AI in enhancing customer well being data and technology integration and customer engagement

The Art of After-Sales Marketing

Vladislav Dobrokhotoy, 2023-08-09 Venture beyond traditional perspectives and harness the untapped power of customer engagement with The Art of After Sales Marketing This groundbreaking guide presents a fresh perspective on marketing that encourages readers to leverage their creativity and storytelling skills to enhance customer engagement and loyalty Through compelling parallels between the art of visual storytelling and the craft of after sales marketing this book vividly illustrates how marketers much like artists can use their tools to create a powerful enduring narrative that fosters continuous relationship building Whether you are a beginner seeking a comprehensive introduction or an experienced marketer needing innovative strategies this book will guide you It delves into the critical role of customer acquisition and retention in an organization s profitability and underscores the vital role of after sales marketing in a brand s longevity and success The Art of After Sales Marketing also offers practical insights and techniques to make a lasting impact on your customers and transform them into passionate brand advocates The journey doesn t end at the sale dive in and learn how to maximize the narrative potential of your marketing strategy

Introduction to AI: Transforming Businesses with Artificial Intelligence in 2025

AI GURU, 2025-02-18 Introduction to AI Transforming Businesses with Artificial Intelligence in 2025 In a rapidly evolving world Artificial Intelligence AI is no longer a futuristic concept it s a game changing reality transforming businesses across the globe Introduction to AI Transforming Businesses with Artificial Intelligence in 2025 is your ultimate guide to understanding and harnessing the power of AI for your business success Why You Need This Book Cutting Edge Insights to Discover the latest advancements in AI and how they re revolutionizing industries Real Life Stories to Learn from real world examples and success stories of businesses that have integrated AI Practical Implementation to Step by step guidance on how to implement AI in your business including tools platforms and building an AI team Ethical Considerations to Navigate the ethical challenges and responsibilities of AI adoption Future Trends to Stay ahead of the curve with predictions and emerging trends in AI for business Packed with Value Illustrations Visual aids to simplify complex AI concepts Case Studies In depth analysis

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Introduction to Business Heidi M. Neck,Christopher P. Neck,Emma L. Murray,2025-12-11 Introduction to Business For a Sustainable and Entrepreneurial Future engages and prepares students for their professional journeys regardless of their career aspirations Best selling authors Heidi M Neck Christopher P Neck and Emma L Murray encourage readers to see themselves in the world of business and develop the mindset and skill set they need to succeed The updated Second Edition features a diverse set of examples and cases from inspiring startups and small businesses to corporations illustrating how businesses can prosper and create positive impact This text is offered in Sage Vantage an intuitive learning platform that integrates quality Sage textbook content with assignable multimedia activities and auto graded assessments to drive student engagement and ensure accountability Unparalleled in its ease of use and built for dynamic teaching and learning Vantage offers customizable LMS integration and best in class support Instructors see how Vantage works Take a brief self guided tour with our interactive demo Simulation Based Learning Available only in Sage Vantage assignable simulation activities offer students an engaging hands on way to deepen their understanding of core concepts and sharpen their decision making skills using workplace scenarios Aligned with learning objectives and tailored to

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