

SUCCESSFUL CUSTOMER CARE

Sunday: Customer care is more than just saying, "Have a nice day!"

Monday: How do you measure up? **Tuesday:**

How do your customers think you measure up?

Wednesday: Delivering more than your customers expect

Thursday: Excellence in communication **Friday:**

Attitude is everything **Saturday:** Plan to excel

IN A
WEEK

**LEARN IN A WEEK, WHAT THE
EXPERTS LEARN IN A LIFETIME**

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MANAGING DIRECTOR OF LEARNING CURVES

Successful Customer Care In A Week Teach Yourself

Christian G. Meyer



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