

# SUCCESSFUL CUSTOMER CARE

**Sunday:** Customer care is more than just saying, "Have a nice day."

**Monday:** How do you measure up? **Tuesday:** How do your customers think you measure up?

**Wednesday:** Delivering more than your customers expect

**Thursday:** Excellence in communication

**Friday:** Attitude is everything

**Saturday:** Plan to excel



IN A  
WEEK

**LEARN IN A WEEK, WHAT THE  
EXPERTS LEARN IN A LIFETIME**

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# Successful Customer Care In A Week Teach Yourself

**Christian G. Meyer**

## **Successful Customer Care In A Week Teach Yourself:**

**Successful Customer Care in a Week: Teach Yourself** Di McLanachan,2012-07-13 The ability to look after your customers is crucial to anyone who wants to advance their career Written by Di McLanachan a leading expert on customer care as both a coach and a practitioner this book quickly teaches you the insider secrets you need to know to in order to keep your customers happy and coming back The highly motivational in a week structure of the book provides seven straightforward chapters explaining the key points and at the end there are optional questions to ensure you have taken it all in There are also cartoons and diagrams throughout to help make this book a more enjoyable and effective learning experience So what are you waiting for Let this book put you on the fast track to success [Successful Customer Care in a Week](#) John Wellemin,2012-05-25 The ability to look after your customers is crucial to anyone who wants to advance their career Written by Di McLanachan a leading expert on customer care as both a coach and a practitioner this book quickly teaches you the insider secrets you need to know to in order to keep your customers happy and coming back The highly motivational in a week structure of the book provides seven straightforward chapters explaining the key points and at the end there are optional questions to ensure you have taken it all in There are also cartoons and diagrams throughout to help make this book a more enjoyable and effective learning experience So what are you waiting for Let this book put you on the fast track to success **Customer Service Essentials** Robert E. Hinson,Ogechi Adeola,Kojo Oppong Nkrumah,Charles Agyinara, Kwame Adom,2019-08-13 Customer Service Essentials is a key resource on managing customer service in Africa and beyond It uses case studies to illustrate concepts offering practical insights for achieving excellent service productivity and employee satisfaction The book addresses challenges success factors and guidelines for effective customer engagement

**Selling in 4 Weeks** Christine Harvey,Grant Stewart,Di McLanachan,Peter Fleming,2015-01-29 Selling In 4 Weeks is a comprehensive guide to sales giving you everything you need to know in one place Made up of four bestselling books in one this book delivers a complete course in selling From strategy and account management to negotiation and customer service you ll discover all the tools techniques and strategies you need to get your selling right This book introduces you to the main themes and ideas of sales giving you a knowledge and understanding of the key concepts together with practical and thought provoking exercises Whether you choose to work through it like a 4 week course or dip in and out Selling In 4 Weeks is your fastest route to success Week 1 Successful Selling In A Week Week 2 Successful Key Account Management In A Week Week 3 Successful Negotiating In A Week Week 4 Successful Customer Care In A Week ABOUT THE SERIES In A Week books are for managers leaders and business executives who want to succeed at work From negotiating and content marketing to finance and social media the In A Week series covers the business topics that really matter and that will help you make a difference today Written in straightforward English each book is structured as a seven day course so that with just a little work each day you will quickly master the subject In a fast changing world this series enables readers not just to get up to

speed but to get ahead Midland Druggist and the Pharmaceutical Review ,1920 American Book Publishing Record ,1997 **Learning Success** Carl Wahlstrom,Brian K. Williams,1999 Shows users how the keys to success in higher education are also the keys to success in life Conversely this text shows how the same academic and personal skills for college success will also ensure their success in their professional careers and personal lives **Popular Mechanics** ,1914 **International Journal of Religious Education** ,1926 **Popular Mechanics Magazine** ,1914 **The Musician** ,1919 *Radio News* ,1927 **Common School Education and Teachers World** ,1891 *State Normal Monthly* Kansas State Teachers College of Emporia,1897 Gas Age ,1914 Includes summaries of proceedings and addresses of annual meetings of various gas associations L C set includes an index to these proceedings 1884 1902 issued as a supplement to Progressive age Feb 15 1910 *The Popular Science Monthly* ,1920 **Bulletin of Photography** John Bartlett,Frank V. Chambers,Francis Stapleton Chambers,1912 **Western Teacher** ,1902 Technical World Magazine ,1920 *Etude Music Magazine* Theodore Presser,1906 Includes music

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