

JACKSON TURNER

Returns Specialist

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 www.quicksresume.com



PROFESSIONAL SUMMARY

Dynamic Returns Specialist with 2 years of experience in managing customer returns and optimizing operational processes. Proven ability to enhance customer satisfaction through effective communication and problem-solving techniques. Committed to maintaining accurate return records and ensuring compliance with company policies while driving efficiency in return workflows.

WORK EXPERIENCE

Returns Specialist

Quantum Solutions LLC  Feb / 2024-Ongoing  Phoenix, AZ

- Coordinated the return of products from various customers, utilizing different shipment methods for optimal efficiency.
- Collaborated with customers to ensure satisfaction, providing support and training on return processes.
- Maintained detailed spreadsheets in Excel to track return data and analyze cost centers for revenue optimization.
- Reviewed RMA requests, ensuring compliance with company policies and notifying relevant sales teams of significant returns.
- Prioritized workload effectively to meet client needs and improve order completion rates.
- Assisted in reconciling interstate banking accounts and resolving discrepancies related to returned items.
- Conducted initial inspections of returned products and determined appropriate follow-up actions.

Returns Specialist

Silver Lake Enterprises  Feb / 2023-Feb / 2024  Seattle, WA

- Performed thorough inspections of returned items to assess their condition and determine next steps.
- Processed and credited customer returns valued over \$2.3 million, ensuring accurate financial reporting.
- Implemented a restock fee policy to manage costs associated with returns effectively.
- Communicated with quality control to address issues with returned products and facilitate replacements.
- Trained staff on return procedures to maintain compliance with company standards.
- Created and maintained records of authorized returns, ensuring daily processing efficiency.

EDUCATION

Bachelor of Science in Business Administration

University of Texas  Feb / 2022-Feb / 2023

Focused on operations management and customer relations.  Santa Monica, CA

SKILLS

Returns Processing



Attention To Detail



Analytical Skills



Team Collaboration



ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating through effective return handling and communication.
- Streamlined return processes, reducing turnaround time by 30% and improving operational efficiency.
- Trained new staff on return protocols, enhancing team performance and customer service.

Resume Template Tips Returns

**Morton L. Kasdan, Peter C.
Amadio, William H. Bowers**

Resume Template Tips Returns:

THE WAY to New Employment in 6 Stages Mark Richardson MA,2019-07-26 THE WAY to New Employment in 6 Stages is the first practical step by step handbook for serious career professionals seeking to make a highly effective career transition THE WAY represents the methodology which may be viewed as The Proven Way The Best Way The Certain Way The Sure Way The Most Efficient Way THE WAY is uniquely value adding based on the combination of the following distinctions Written by an accomplished insightful faith anchored career empowerment subject matter expert The first practical proven stage by stage and step by step guide to new employment and career fulfillment The 6 traits necessary to ensure campaign success THE WAY to defining the desired destination creating the ultimate master plan crafting the high impact marketing portfolio working smart and excelling in the interview process and increasing one's odds of securing the new career opportunity A faith based G P S Guided Placement System TM 12 Invaluable Insider Insights on some of the most challenging career transition campaign challenges High impact proprietary tools aligned to the 6 Stage C A R E E R Road Map to New Employment The SECRET INGREDIENT to dramatically improving one's success rate in an employment transition A 7th Stage going beyond landing the new employment opportunity providing the SECRET to Career Fulfillment THE WAY may be viewed as advanced job search training for the serious career transition professional and more THE WAY truly is the book that has been sought and needed by career professionals it is the only handbook you really need to make a successful career transition Kansas Employability Skills Curriculum Guide ,1990 InfoWorld ,1990-06-04 InfoWorld is targeted to Senior IT professionals Content is segmented into Channels and Topic Centers InfoWorld also celebrates people companies and projects **Advanced Microsoft Word 7** Nita Hewitt Rutkosky,Judy Dwyer Burnside,Joanne Marschke Arford,1997

Technical Tips for Hand Surgery Morton L. Kasdan,Peter C. Amadio,William H. Bowers,1994 This is a book of surgical information collected from dozens of experienced hand surgeons from the United States and elsewhere The contributors have submitted short descriptive vignettes often illustrated of technical improvements that have resulted in a better outcome for the patient Searcher ,2002 *Resumes For Dummies* Joyce Lain Kennedy,1998-05-29 Contains tips and suggestions for creating a resume that will be noticed by prospective employers includes information on choosing a format drafting a summary statement using key words and formatting a digital resume Young Person's Guide to Getting and Keeping a Good Job, Third Edition Michael Farr,Marie A. Pavlicko,2006 Whether young people are seeking a part time job internship summer job or their first full time job this workbook can teach them how to approach their job search on the right foot and make the most of their employment experience This outstanding best selling workbook gives students a full understanding of how to identify their skills document their experiences and prepare a resume excel in job interviews survive on the job and much more This third edition includes updated career information and more content dedicated to job retention SCANS skills have been incorporated as well as unique topics covering entrepreneurship and computer based applications Information is

also included on digital portfolios and using the Internet in the job search Central to the book's effectiveness is Michael Farr's philosophy of self directed attitudes and behaviors Students will gain an understanding of the entire process while building confidence in their ability to market themselves to employers **Job Hunters' Sourcebook** Amy Darga,2002 Here is the essential updated resource job seekers need to develop a complete strategy for their job searches Alphabetically arranged by career the Sourcebook lists sources of help wanted ads employer directories employment agencies placement services electronic resources and other information sources for 206 specific careers New profiles on high profile careers such as computer and information systems manager desktop publisher and industrial production manager have been added as well Also included are helpful e mail and Web site addresses along with new information on governmental agencies and legal topics to further assist users in their searches *Nutrition in Public Health* Sari Edelstein,2017-02-25 Thoroughly revised and updated Nutrition in Public Health explores the complex multifaceted array of programs and services that exist in the United States today that are dedicated to bettering population health through improved nutrition The Fourth Edition explores the subject by first considering how nutrition fits into public health and then by examining policymaking assessment and intervention methods special populations food security and program management

101 Best Resumes for Grads Jay A. Block,Michael Betrus,2002 Endorsed by the Professional Association of Resume Writers this handbook is an ultimate resume and job hunting guide for recent grads

Resumes for the Health Care Professional Kim Marino,2000-04-13 Over 100 model resumes for doctors nurses therapists technicians dieticians and more Cover letter interview and job search tips Using the Internet online job searching and guidelines Create an impressive winning resume with the bestselling guide to getting a better job in America's fastest growing and fastest changing profession With new technology managed care and other developments the health care profession today is the scene of astonishing change new jobs are being created new skills are needed and job responsibilities are being redefined and expanded For almost a decade Resumes for the Health Care Professional has been the relied upon resource for professionals in health care Now it has been newly updated to help you take advantage of the opportunities and prepare for the challenges of finding the right job in the new competitive health care industry Featuring a no nonsense proven approach plus valuable inside tips and tricks expressly for the health care industry Resumes for the Health Care Professional provides Examples culled from the author's vast bank of health care resumes including registered nurses technologists technicians therapists social workers and more Cover letter and thank you samples Special coverage of new job trends in the health care industry and how to take advantage of them Tips on writing the most effective electronic resume Lists of popular Internet career centers and Web sites for health care professionals Job titles and descriptions of key health care professions including health assessment and treating occupations and service technologist technician and diagnosing positions **Publishers Directory** Gale Group,1998-10 Gale's Publishers Directory is your one stop resource for exhaustive coverage of approximately 30 000 U.S. and Canadian publishers distributors and wholesalers

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Programmer's Market ,1985 **EResumes** Susan Britton Whitcomb,Pat Kendall,2001 An A to Z guide for job seeking online in the 21st century this book tells how to construct post attach and send the perfect resume to ace the job

Microsoft Windows XP Gary B. Shelly,Thomas J. Cashman,Steven G. Forsythe,2002-10-20 Part of the highly successful Shelly Cashman Series this text offers a clear step by step screen by screen approach to learning Microsoft Windows XP Nine projects provide thorough coverage of basic through advanced Microsoft Windows XP skills *Writer's and Illustrator's Guide to Children's Book Publishers and Agents* Ellen R. Shapiro,2001-07-24 A guide to the names and specialites of publishers editors and literary agents that deal with children s literature **Proven Resumes and Confidence Builders** Regina Pontow,1996 *Writing Resumes that Work* Robert R. Newlen,1998 Accompanying disk contains resume templates The resumes are located in directories corresponding to the appropriate chapter in the book text filenames correspond to sample resumes within that chapter

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web from wikipedia the free encyclopedia the martian is a 2011 science fiction debut novel written by andy weir the book was originally self published on weir s blog in a serialized format 1 in 2014 the book was re released after crown publishing group purchased the exclusive publishing rights

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web andrew taylor weir w i r born june 16 1972 is an american novelist his 2011 novel the martian was adapted into the 2015 film of the same name directed by ridley scott he received the john w campbell award for best new writer in 2016 and his 2021 novel project hail mary was a finalist for the 2022 hugo award for best novel

andy weir the martian wikia fandom - May 06 2022

web andy weir is an american author known for his novels the martian artemis and an upcoming title project hail mary his debut novel the martian has also been made into a film of the same name andy weir was born june 16th 1972 weir began writing science fiction in his 20s and published

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web in the martian weir references the apollo 11 moon landing in 1972 when astronauts neil armstrong and buzz aldrin became the first people to walk on the moon nasa s 1997 mars pathfinder mission which landed an unmanned roving probe on mars in 1997 also plays a role in the events of the novel

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web the martian the martian follows mark watney who is accidentally left behind on mars and the struggle he and his colleagues go through to retrieve him safely the martian is andy weir s best known novel it was published in 2011 on his website and later became a new york times bestseller

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