

THE 50 COMPANIES WITH THE BEST CUSTOMER SERVICE

METHODOLOGY

Qualtrics XOM's Customer Service Index (CSI) is a comprehensive, data-driven metric that measures the quality of customer service across a wide range of industries. The CSI is based on a proprietary survey methodology that asks customers to rate their satisfaction with various aspects of their service experience, including the speed and accuracy of service, the quality of the service representative, and the overall ease of doing business with the company. The CSI is calculated as a weighted average of these ratings, with a higher score indicating a better customer service experience. The CSI is a valuable tool for companies looking to improve their customer service and for consumers looking to find the best companies to do business with.

Newsweek's America's Best Customer Service 2024

Newsweek's America's Best Customer Service 2024 is a list of the top 50 companies in the United States, ranked by their customer service scores. The list is based on a survey of over 100,000 customers, who were asked to rate their satisfaction with the customer service of the companies they do business with. The survey results show that the top 50 companies have an average customer service score of 85.7, with the highest score being 92.76 for Chick-fil-Steak.

American Customer Satisfaction Index 2023-2024

The American Customer Satisfaction Index (ACSI) is a widely recognized and respected measure of customer satisfaction. It is a composite index that combines scores from a variety of surveys, including the ACSI, the Customer Satisfaction Index (CSI), and the Customer Service Index (CSI). The ACSI is a valuable tool for companies looking to improve their customer service and for consumers looking to find the best companies to do business with.

Forbes' Best Customer Service 2024

Forbes' Best Customer Service 2024 is a list of the top 50 companies in the United States, ranked by their customer service scores. The list is based on a survey of over 100,000 customers, who were asked to rate their satisfaction with the customer service of the companies they do business with. The survey results show that the top 50 companies have an average customer service score of 85.7, with the highest score being 92.76 for Chick-fil-Steak.

CATEGORIES

- Airlines
- Auto Parts
- Banks
- Credit Cards & Wealth Management
- Cable & Internet Providers
- Car Rental
- Department Stores
- E-Commerce
- Electronics
- Fashion, Apparel, Shoes
- Grocery
- Home Improvement
- Hotels
- Insurance
- Makeup & Skin Care
- Quick, Fast, Casual
- Sit Down Dining
- Specialty
- Supermarkets
- Travel Booking Sites

Rank	Company	Category	Newsweek Score	ACSI Score	Forbes Score	Forbes Rank	Forbes Score
1	Chick-fil-Steak	Quick, Fast, Casual	92.76	85	99.7	277.43	
2	Publix	Supermarkets	92.91	85	98	275.91	
3	USAA	Auto Parts	90.13	85	99	274.13	
4	TRADER JOE'S	Supermarkets	91.15	84	98.7	273.82	
5	Wegmans	Supermarkets	91.95	82	92.3	266.28	
6	THE UPS STORE	Electronics	86.72	78	100	264.72	
7	amazon	E-Commerce	86.2	83	90	259.2	
8	ACE Hardware	Home Improvement	86.64	82	89.3	257.97	
9	PET SUPPLIES PLUS	Pet Supplies	88.53	82	85	255.53	
10	COSTCO	Supermarkets	87.3	82	85.7	254.97	
11	State Farm	Insurance	88.86	85	77.7	251.53	
12	State Farm	Insurance	86.35	80.5	84	250.85	
13	Alaska	Travel Booking Sites	83.3	81	86	250.3	
14	NORDSTROM	Department Stores	86.85	80	83	249.85	
15	Apple	E-Commerce	92.91	82	74.3	249.24	
16	DELTA	Airlines	84.92	76	87.3	248.25	
17	Chewy	Pet Supplies	91.76	84	71	246.76	
18	LONGHORN	Quick, Fast, Casual	89.11	82	67	238.11	
19	Wendy's	Quick, Fast, Casual	90.12	79	65.7	234.79	
20	Wendy's	Quick, Fast, Casual	84.63	79	70.3	233.96	
21	Southwest	Airlines	86.56	78	63	227.56	
22	CYRILLY	Travel Booking Sites	84.88	82	60.7	227.55	
23	SEPHORA	Beauty	86.02	80	58	224.02	
24	REGIONS	Banks	90.65	79	52.3	221.98	
25	sam's club	Supermarkets	85.94	83	52	220.94	
26	ULTA	Beauty	88.14	80	49.3	217.47	
27	MARRIOTT	Hotels	90.52	80	45.7	216.19	
28	Fidelity	Investment Services	89.33	79.5	46.3	215.16	
29	Wendy's	Quick, Fast, Casual	89.04	82	42.7	213.71	
30	KROGER	Supermarkets	84.96	78	48	210.96	
31	KOHL'S	Department Stores	82.27	79	47.7	208.94	
32	TJ-maxx	Department Stores	78.97	79	50.3	208.3	
33	jetBlue	Airlines	86.02	76	45.3	207.35	
34	Bath & Body Works	Retail	90.78	80	36.3	207.11	
35	[Hilton]	Hotels	87.61	79	37.7	204.28	
36	Marshall's	Department Stores	78.48	79	45	202.48	
37	HYATT	Hotels	89.66	80	29.7	199.33	
38	Amazon	E-Commerce	85.44	79	34.7	199.11	
39	TARGET	Department Stores	84.34	81	32.3	197.67	
40	FIFTH THIRD BANK	Banks	89.14	77	26	192.14	
41	CHASE	Banks	88.47	81	22.7	192.14	
42	SAMSUNG	Electronics	91.42	83	12.3	186.75	
43	Bank of America	Banks	86.03	81	17.3	184.36	
44	TID Bank	Banks	92.61	79	12.7	184.28	
45	BK	Department Stores	85.71	82	8.3	176.04	
46	Alamo	Car Rental	85	83	5.3	173.33	
47	Booking.com	Travel Booking Sites	85.16	78	10	173.16	
48	HOME DEPOT	Home Improvement	83.82	73	15.3	172.15	
49	petco	Pet Supplies	84.76	79	4.3	168.09	
50	Verizon FIOS	Cable & Internet Providers	78.08	74.5	9.7	162.25	

College Rankings How To Customer Service

Roberta S. Russell, Bernard W. Taylor



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web study with quizlet and memorize flashcards containing terms like teacher initiates i am an exchange student from country and i am going to live with your family for a year we

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web learn test match created by senorapaez teacher terms in this set 16 student initiates we are talking about our plans for the holidays we discuss how we are going to

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web speaking tasks the checkpoint a speaking component is based on three tasks Ø socializing expressing feelings Ø providing and obtaining information Ø persuasion

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web flacs speaking guidelines secure word task booklets bottom is a link into our newly revised interpersonal real presentational speaking tasks administration guidelines

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web revised 2019 flacs checkpoint b regional examinations in world languages student initiates i have an apartment for rent in country your family is interested in renting it you call me on the telephone to inquire about it you start the

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web the 50 speaking tasks that constitute part 1 of the flacs checkpoint b regional exams are included in the nysawla 2019 secure speaking task booklet it will serve as the

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web jun 20 2023 flacs exams may only be given on the designated date at the designated time the flacs exam is a secure exam that is administered on the same date and

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web dialogues to highlight scoring of the speaking tasks attached are the following 1 a reporting sheet for a summary of student scores for teachers rosters 2 a scoring sheet

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web the tasks involve the following functions as specified in the state syllabus socializing expressing feelings providing and obtaining information and persuasion

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web student must perform a total of three tasks one in each of three categories consistent with the four communication functions specified in the state syllabus a socializing or

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web student must perform a total of three tasks one in each of three categories consistent with the four communication functions specified in the state syllabus a socializing or

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web narrative prompts each task is worth a maximum of 10 points tasks are scored using the writing rubric provided please note that although total point value for this portion of the

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web mar 17 2018 part 1 speaking directions for administration the speaking test consists of communication tasks to be performed by students with their teacher each