



Ai Overview Usa Customer Service

Dormouse Quillsby

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The AI Revolution in Customer Service and Support Ross Smith, Mayte Cubino, Emily McKeon, 2024-07-16 In the rapidly evolving AI landscape customer service and support professionals find themselves in a prime position to take advantage of this innovative technology to drive customer success. The AI Revolution in Customer Service and Support is a practical guide for professionals who want to harness the power of generative AI within their organizations to create more powerful customer and employee experiences. This book is designed to equip you with the knowledge and confidence to embrace the AI revolution and integrate the technology such as large language models LLMs machine learning predictive analytics and gamified learning into the customer experience. Start your journey toward leveraging this technology effectively to optimize organizational productivity. A portion of the book's proceeds will be donated to the nonprofit Future World Alliance dedicated to K-12 AI ethics education.

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Rahmani,Robert Colby,Gayathri Nagasubramanian,Sunku Ranganath,2024-11-13 Comprehensive overview of the fledgling

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