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Superior Customer Value

In The

NEW ECONOMY

Concepts and Cases

William C. Johnson • Art Weinstein



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Superior Customer Value In The New Economy

Stephen H. Penman

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The Economist, 2002 **Sustainable Prosperity in the New Economy?** William Lazonick, 2009 This book provides an alternative perspective on how corporate resource allocation can contribute to the achievement of sustainable prosperity

The National Druggist, 1928 **Marketing Customer Interface** Rosemary Phipps, Craig Simmons, 2001 The Marketing Customer Interface 2001 2002 is a specifically tailored coursebook for students undertaking the Marketing Customer Interface module of the CIM Advanced Certificate Butterworth Heinemann have worked closely with the Education Division of the CIM to ensure that all aspects of the text are up to date and correspond to the CIM's requirements making this title the definitive companion to this year's course Its comprehensive content and user friendly text layout are designed to facilitate learning with questions activities definitions and study tips to support the theory while the structured study units link the information directly to the CIM syllabus The new edition of this text contains a firmly international perspective new material to cover e marketing issues new and up to date examples and case studies to illustrate the theory additional text references and website references preparatory aids for the final exam including the most recent exam papers examiners marking schemes and specimen answers Comprehensive yet uniquely accessible it provides essential support for anyone

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