



ETHAN MARTINEZ

Associate Returns Manager

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 Los Angeles
 www.quickresume.com

SKILLS

Process Documentation



Customer Retention



Returns Analytics



Analytical Thinking



Supply Chain Management



INTERESTS

Birdwatching

Traveling

Sports Coaching

Knitting

STRENGTHS

Pragmatism

Sensitivity

Sincerity

Stability

LANGUAGES



English



French



Japanese

ACHIEVEMENTS

- Reduced return processing time by 25% through process improvements.
- Achieved a 20% cost reduction in return logistics through strategic vendor negotiations.

PROFESSIONAL SUMMARY

Detail-oriented Returns Manager with expertise in developing and executing return policies that improve efficiency and customer experience. Skilled in inventory management, data analysis, and process improvement. Adept at training and leading teams to achieve operational excellence while maintaining compliance with company standards and regulations.

WORK EXPERIENCE

Associate Returns Manager

Mar / 2020-Ongoing

Toronto, ON

- Collaborated with shipping partners to streamline distribution processes.
- Delivered exceptional customer service while building strong vendor partnerships.
- Managed return processes, reducing return rates by 15% through improved customer communication and policy adjustments.
- Analyzed return data to identify trends, leading to a 20% decrease in product returns over six months.
- Collaborated with cross-functional teams to streamline return workflows, enhancing efficiency by 30%.
- Developed training materials for staff on return policies, resulting in a 25% increase in compliance and accuracy.
- Implemented a new returns tracking system, improving visibility and reducing processing time by 40%.

Returns Manager

Mar / 2018-Mar / 2020

Chicago, IL

- Provided technical support to customers for cellular devices and software issues.
- Analyzed stock levels to optimize inventory management and reduce excess.
- Monitored key performance indicators for returns, providing actionable insights that improved overall operations.
- Coordinated with vendors to resolve return issues, reducing turnaround time by 50% for defective products.
- Created and maintained comprehensive reports on return metrics, facilitating data-driven decision-making.
- Trained team members on best practices for handling returns, increasing team efficiency by 20%.

EDUCATION

Bachelor of Science in Business Management

Mar / 2016-Mar / 2018

Portland, OR

State University

Focused on supply chain management and operations.

Resume Template Deal Returns

Susan Amirian,Eleanor Flanigan

Resume Template Deal Returns:

How to Write It, Third Edition Sandra E. Lamb, 2011-08-30 Write personal and professional communications with clarity confidence and style How to Write It is the essential resource for eloquent personal and professional self expression Award winning journalist Sandra E Lamb transforms even reluctant scribblers into articulate wordsmiths by providing compelling examples of nearly every type and form of written communication Completely updated and expanded the new third edition offers hundreds of handy word phrase and sentence lists precisely crafted sample paragraphs and professionally designed document layouts How to Write It is a must own for students teachers authors journalists bloggers managers and anyone who doesn't have time to wade through a massive style guide but needs a friendly desk reference [Resumes for the Health](#)

[Care Professional](#) Kim Marino, 2000-04-13 Over 100 model resumes for doctors nurses therapists technicians dieticians and more Cover letter interview and job search tips Using the Internet online job searching and guidelines Create an impressive winning resume with the bestselling guide to getting a better job in America's fastest growing and fastest changing profession With new technology managed care and other developments the health care profession today is the scene of astonishing change new jobs are being created new skills are needed and job responsibilities are being redefined and expanded For almost a decade Resumes for the Health Care Professional has been the relied upon resource for professionals in health care Now it has been newly updated to help you take advantage of the opportunities and prepare for the challenges of finding the right job in the new competitive health care industry Featuring a no nonsense proven approach plus valuable inside tips and tricks expressly for the health care industry Resumes for the Health Care Professional provides Examples culled from the author's vast bank of health care resumes including registered nurses technologists technicians therapists social workers and more Cover letter and thank you samples Special coverage of new job trends in the health care industry and how to take advantage of them Tips on writing the most effective electronic resume Lists of popular Internet career centers and Web sites for health care professionals Job titles and descriptions of key health care professions including health assessment and treating occupations and service technologist technician and diagnosing positions [Reports of cases in](#)

[the Supreme Court of Nebraska](#) , 1909 [Reports of Cases in the Supreme Court of Nebraska](#) Nebraska. Supreme Court, Lorenzo Crounse, Guy Ashton Brown, Walter Albert Leese, David Allen Campbell, Lee Herdmen, Henry Paxon

Stoddart, 1909 Rules of the Supreme Court In force February 1 1914 v 94 p vii xx [Resumes for Secretaries](#) Leonard Corwen, 1985 A complete resume preparation and job getting guide Over 40 model resumes from first time job applicants to secretaries returning to the job market step by step instructions for jobs [Empower Your Job Search with AI Chatbots](#) Mindscape Artwork Publishing, Mauricio Vasquez, 2024-02-14 Struggling to navigate the job market Unlock the power of artificial intelligence AI to fast track your career search and land your dream job Seeking the ultimate job hunting gifts or job search motivation Picture a 24/7 personal career coach to guide your job search journey What if your coach could craft

standout resumes optimize your LinkedIn prep you for interviews and much more This book is your AI powered personal job search coach to transform your job hunt It includes prompts for budgeting health dimension change management self discovery elevator speech LinkedIn networking cover letters resumes interviews communication skills job offer negotiation career management and more Inside You Will Find 1 136 POWERFUL PROMPTS it s an innovative tool crafted to transform your job search Merge AI power with practical strategies to save time and boost your odds of securing your dream job

Just Resumes Kim Marino,1997-03-12 Presents 200 job winning r sum samples provides information on using the Internet to conduct a job search and offers tips and techniques for creating an effective r sum **Transition Assistance Program for Guard and Reserve Forces** United States. Congress. House. Committee on Veterans' Affairs. Subcommittee on Economic Opportunity,2008 Court of Appeals: State of New York Court of Appeals, Publishers' Directory Gale Group,2003 Provides detailed information on more than 20 000 U S and Canadian publishers including nearly 1 000 distributors wholesalers and jobbers as well as small independent presses The latest edition adds approximately 500 new entries with increased Canadian listings and Web site and e mail addresses Report of the New South Wales Board of Trade on White Lead as Used in the Painting Industry New South Wales. Board of Trade,1921 Career Guide for the High-tech Professional David Perry,2004 Getting the exact job you want with the company you want is either highly improbable or a cinch It s highly improbable if you play by the old rules a cinch if you play by the new rules and go about your task in the ways suggested by David Perry in Career Guide for the High Tech Professional If you re willing to look upon finding a job as a job unto itself you re going to reap exceptional rewards from this book It does not contain shortcuts tricks or anything unethical But it does feature ultra solid advice along with the rich details of landing the job of a lifetime Career Guide for the High Tech Professional is filled with job finding wisdom and the actual things you must say in your cover letter on your resume and during your interviews Nothing is left to chance Every detail is covered **Career** ,1962 **Dun's Business Month** ,1982 **Western Journal of Education** ,1903 **Career Planning** John Barker,Jim Kellen,1998 This book s aim is to help readers understand how to choose plan and prepare for a career and how to find and land a job in that career The book guides readers through 1 self assessment and career choice 2 development of employability and job readiness and 3 the job search e g resume writing interviewing etc Rather than merely reading about career planning readers actively undergo an individualized career guidance program as they work through the book Appropriate for anyone interested in career counseling job search and career development Desktop Publishing Activities Iris Blanc,1998

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Etude Music Magazine Theodore Presser,1916 Includes music **The National Job Bank** ,2001

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