

CUSTOMER SERVICE COVER LETTER EXAMPLE

(212) 256-1414 | aparna.khatri@gmail.com | 1938 W Augusta Blvd, Chicago, IL 60622

[Today's Date]

[Hiring Manager's Name]
[Company Name]
[Company Address]
[Phone Number]
[Email Address]

Dear [Mr./Ms./Mx.] [Hiring Manager's Last Name].

I'm writing to you regarding [Company Name]'s Customer Service Representative opening. I've been working as a Customer Care Specialist at Satellite TV Co. for more than 2 years and have developed impeccable phone manners, and an ability to calm agitated or distressed customers. I'm accustomed to working on multiple projects simultaneously, and I can offer new ideas to help your company grow and surpass all goals and objectives.

My relevant experience includes the following highlights:

- Making and receiving 90+ calls a day to give technical assistance and sign new customers
- Implementing a new strategy that reduced customer cancellations by 5% and contributed to a 10% annual revenue increase
- Maintaining an 85% customer satisfaction rating (15% higher than the company average)

My experience at Satellite TV Co. has helped me improve my leadership skills, gain organizational skills, and develop extensive knowledge of how to upsell services and goods to potential clients. I also worked at Scottrade as a Customer Service Intern, providing technical support to 10+ clients daily. Additionally, I earned praise from my managers by memorizing the company's full list of products and prices.

I'm looking forward to discussing my qualifications with you in more detail soon. I feel confident that I fulfill the requirements for your open Customer Service Representative position. You can contact me at 212-256-1414 or at aparna.khatri@gmail.com. Thank you for your time and consideration.

Sincerely,

Aparna Khatri

Cover Letter Update Customer Service

Anne McKinney

Cover Letter Update Customer Service:

TOP SECRET Resumes & Cover Letters, the Third Edition Ebook Steven Provenzano CPRW/CEIP,2012 As seen on in CNBC CNN WGN The Wall Street Journal and endorsed by The Chicago Tribune the new edition of Top Secret Resumes is now the complete career marketing tool for all job seekers This is the only book of its kind that includes a free consultation by the author Includes more than 100 high impact Resumes and Cover Letters for virtually all professions 250 8 5 x 11 pages total Bonus includes tips on effective Linkedin Profiles Networking Career Marketing Interviewing and Online Resources Covers Executive Positions Technical Non Technical Management Engineering IT Software Hardware design Sales and Marketing Teachers Nurses HR Public Relations and more many with documented results Steven Provenzano s books have sold more than 100 000 copies and remain essential guides for serious job seekers He has written more than 5000 resumes for clients worldwide for over 20 years and the full cost of this book is reimbursed with any resume writing service by the author at <https://execareers.com>

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