



PRIME EARLY ACCESS SALE

Day 2



Early Access Deals Update Store Hours

JG Myers



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Customer Loyalty Ethan Evans, AI, 2025-02-28 Customer Loyalty explores how businesses can cultivate lasting customer relationships increase customer retention and turn satisfied customers into brand advocates The core of the book emphasizes understanding Customer Lifetime Value CLTV implementing customer centric strategies and using data driven personalization to foster loyalty Surprisingly many businesses underestimate CLTV a critical metric for prioritizing customer relationships Moreover true loyalty requires a company wide cultural shift impacting every facet from product development to customer service The book argues that customer loyalty is not just desirable but essential for sustained success It moves beyond traditional acquisition focused marketing to highlight the importance of retaining existing customers in an era where consumers expect more than just a product they seek experiences and value Progressing through four sections the book first defines modern customer loyalty and key performance indicators KPIs It then dives into building lasting relationships through consistent customer experiences effective communication and proactive problem solving The book offers practical guidelines for implementing loyalty programs incorporating case studies and statistical data to support its arguments

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