

10 Customer Service Best Practices for Customer Retention

- #1: Hire a dedicated customer support team.
- #2: Employ a diverse customer support team.
- #3: Have an informative website.
- #4: Make social media your friend.
- #5: Monitor customer review sites.
- #6: Leverage technology.
- #7: Follow through on problem resolution.
- #8: Follow up with customers.
- #9: Collaborate with other departments.
- #10: Provide customer service training.

Act Practice Best Customer Service

**United States. Congress. House.
Committee on Banking, Currency and
Housing. Subcommittee on Consumer
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