

# State Operations Manual

## Chapter 5 - Complaint Procedures

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### Table of Contents (Rev. 58, 07-18-09)

#### Transmittals for Chapter 5 Crosswalk to Old Chapter 5

Sections 5000 to 5080.1 relate to all Medicare/Medicaid-certified provider/supplier types.	6
5000 - Management of Complaints and Incidents	6
5000.1 - Purpose of the Complaint/Incident Process	6
5000.2 - Overview	7
5010 - General Intake Process	7
5010.1 - Information to Collect From Complainant	8
5010.2 - Information to Provide to Complainant	9
5010.3 - Notification to the RO	9
5050 - CMS Regional Office Responsibility for Monitoring SA Management of Complaints and Incidents	11
5060 - ASPEN Complaints/Incidents Tracking System (ACTS)	11
5070 - Priority Assignment for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA	13
5075 - Priority Definitions for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA	14
5075.1 - Immediate Jeopardy (for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA)	14
5075.2 - Non-Immediate Jeopardy - High (for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA)	15
5075.3 - Non-Immediate Jeopardy - Medium (for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA)	16
5075.4 - Non-Immediate Jeopardy - Low (for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA)	16
5075.5 - Administrative Review/Office Investigation (for Nursing Homes, Deemed and Non-Deemed Providers/Suppliers, and EMTALA)	16

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**HCPro (Firm)**

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,2016-07-29 Stay compliant with the most up to date regulations and interpretive guidelines The Centers for Medicare Medicaid Services June 2016 revisions to Appendix P and Appendix PP of The Long Term Care State Operations Manual update the interpretive guidelines for F222 F241 F242 F246 F248 F250 F310 F320 F329 and F353 These revisions provide additional information to surveyors about consideration of psychosocial harm when assessing compliance with specific regulations This manual will enable you to Stay compliant with complete access to all recent F tag revisions Save time searching and downloading extensive government documents Manage risk by understanding the scope and severity for each possible deficiency Download and use all essential CMS forms to ensure thorough survey preparation This valuable resource provides word for word CMS regulatory guidance and forms covering virtually every aspect of a nursing home s annual survey including F tags and their accompanying surveyor guidance Scope and severity for each possible deficiency Essential CMS forms to download and use Guidance for policymaking Risk management advice

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## **Table of Contents State Operations Manual**

1. Understanding the eBook State Operations Manual
  - The Rise of Digital Reading State Operations Manual
  - Advantages of eBooks Over Traditional Books
2. Identifying State Operations Manual
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an State Operations Manual
  - User-Friendly Interface
4. Exploring eBook Recommendations from State Operations Manual
  - Personalized Recommendations
  - State Operations Manual User Reviews and Ratings
  - State Operations Manual and Bestseller Lists
5. Accessing State Operations Manual Free and Paid eBooks
  - State Operations Manual Public Domain eBooks
  - State Operations Manual eBook Subscription Services
  - State Operations Manual Budget-Friendly Options
6. Navigating State Operations Manual eBook Formats

- ePub, PDF, MOBI, and More
  - State Operations Manual Compatibility with Devices
  - State Operations Manual Enhanced eBook Features
7. Enhancing Your Reading Experience
- Adjustable Fonts and Text Sizes of State Operations Manual
  - Highlighting and Note-Taking State Operations Manual
  - Interactive Elements State Operations Manual
8. Staying Engaged with State Operations Manual
- Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers State Operations Manual
9. Balancing eBooks and Physical Books State Operations Manual
- Benefits of a Digital Library
  - Creating a Diverse Reading Collection State Operations Manual
10. Overcoming Reading Challenges
- Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
11. Cultivating a Reading Routine State Operations Manual
- Setting Reading Goals State Operations Manual
  - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of State Operations Manual
- Fact-Checking eBook Content of State Operations Manual
  - Distinguishing Credible Sources
13. Promoting Lifelong Learning
- Utilizing eBooks for Skill Development
  - Exploring Educational eBooks
14. Embracing eBook Trends
- Integration of Multimedia Elements
  - Interactive and Gamified eBooks

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