

1. TRANSACTION PROCESSING SYSTEMS (TPS)

- Definition: Handles daily, routine transactions.
- Key Functions: Collects, records, and stores transaction data.

2. MANAGEMENT REPORTING SYSTEMS (MRS)

- Definition: Turns data into meaningful reports for managers.
- Key Functions: Summarizes data and provides key performance information.

3. DECISION SUPPORT SYSTEMS (DSS)

- Definition: Helps managers make complex decisions using data analysis.
- Key Functions: Analyzes data, models scenarios, and provides insights.

4. EXECUTIVE INFORMATION SYSTEMS (EIS)

- Definition: Provides high-level overviews to top executives.
- Key Functions: Presents key performance data via dashboards and summaries.



8 EXAMPLES OF MANAGEMENT INFORMATION SYSTEMS



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5. SUPPLY CHAIN MANAGEMENT (SCM) SYSTEMS

- Definition: Manages the flow of goods and services.
- Key Functions: Tracks inventory, manages logistics, coordinates suppliers.

6. CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEMS

- Definition: Helps businesses manage interactions with customers.
- Key Functions: Stores customer data, tracks interactions, improves customer satisfaction.

7. ENTERPRISE RESOURCE PLANNING (ERP) SYSTEMS

- Definition: Integrates all functions of a business into one system.
- Key Functions: Uses a central database to share data across departments.

8. KNOWLEDGE MANAGEMENT SYSTEMS (KMS)

- Definition: Captures, organizes, and shares knowledge.
- Key Functions: Creates knowledge repository accessible to employees.

Study Guide Management Information System

V. Rajaraman



Study Guide Management Information System:

Management Information Systems Kenneth C. Laudon, Jane Price Laudon, 2004 *Management Information Systems* provides comprehensive and integrative coverage of essential new technologies information system applications and their impact on business models and managerial decision making in an exciting and interactive manner The twelfth edition focuses on the major changes that have been made in information technology over the past two years and includes new opening closing and Interactive Session cases

CIM Coursebook 01/02 Management Information for Marketing Decisions
Graham Axelby, 2013-10-28 *Management Information for Marketing Decisions* 2001 2002 is a specifically tailored coursebook for students undertaking the Management Information for Marketing Decisions module of the CIM Advanced Certificate Butterworth Heinemann have worked closely with the Education Division of the CIM to ensure that all aspects of the text are up to date and correspond to the CIM s requirements making this title the definitive companion to this year s course Its comprehensive content and user friendly text layout are designed to facilitate learning with questions activities definitions and study tips to support the theory while the structured study units link the information directly to the CIM syllabus The new edition of this text contains a firmly international perspective new material to cover e marketing issues the basic concepts of management information systems emerging accounting techniques and the application of market research a completely revised Continuous Assessment unit new and up to date examples and case studies to illustrate the theory additional text references and website references preparatory aids for the final exam including the most recent exam papers examiners marking schemes and specimen answers Comprehensive yet uniquely accessible it provides essential support for anyone undertaking a CIM course

Study Guide to Accompany Computers Data and Processing Harvey M. Deitel, Barbara Deitel, 2014-05-10 *Study Guide to Accompany Computer and Data Processing* provides information pertinent to the fundamental aspects of computers and computer technology This book presents the key benefits of using computers Organized into five parts encompassing 19 chapters this book begins with an overview of the evolution of modern computing systems from the earliest mechanical calculating devices to microchips This text then introduces computer hardware and describes the processor Other chapters describe how microprocessors are made and describe the physical operation of computers This book discusses as well how computers present their outputs and explains the storage and retrieval of massive amounts of computer accessible information from secondary storage devices The final chapter discusses the use of computers in the transportation systems and the ways in which they make possible other innovations in transportation This book is a valuable resource for computer scientists systems analysts computer programmers mathematicians historians computer specialists and students

(ISC)2 CISSP Certified Information Systems Security Professional Official Study Guide
Mike Chapple, James Michael Stewart, Darril Gibson, 2018-05-08 NOTE The CISSP objectives this book covered were issued in 2018 For coverage of the most recent CISSP objectives effective in April 2021 please look for the latest edition of this guide

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