

Customer Service



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Customer Success



Romantasy S In The Us Customer Service

TD Snyder



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consumer distress to provide an eye opening and animated account of the way companies treat their customers how customers treat the people who serve them and how technology globalization class race gender and culture influence these interactions Frustrated customers smart executives and dedicated customer service reps alike will find this lively examination of the crossroads of world commerce the point where businesses and their customers meet illuminating and essential

Sweet Tempo James P. Kain, 2009-05 From the Prologue of Sweet Tempo Call me Stephen Please Mom and dad call me Little Stevie an embarrassment made worse by the fact that there is no Big Stevie in our family unless you consider Uncle Steve who we haven't seen since my first communion My dad Leopold by the way named me after one of his army buddies who died in the Pacific campaign of WWII I think he wanted me to be Little Stevie reincarnated or something I often disappointed him It's just as well that he didn't call me Little Leo But it's having the Little attached to me all my life that gave me twitches I always wondered when I would grow up I thought it might happen when I first went to college but my mom's letters and phone calls spread the name through all the dorms and hallways It took a major decision the only one at that for me to step out of Little Stevie's pantaloons and into gabardine trousers of adulthood although I really don't know what gabardine is for I still wear denim When I decided that I had enough of college and wanted to travel they surprised me by not arguing At that point I wasn't sure if I had made the decision or they had but once they set me free I was cornered into going Decisions do not come easily to Little Stevie so it was with great ironies and twists of fate that this decision would lead me to this My trip began as an adventure and this book a travelogue But as Providence would have it it soon became a romance and then some twisty sort of unromance then I wish it never happened a tragedy The reader I hope sees a comedy in tragic guise the irony is there to taste Much that is written here need not have been written my preference is that none of it occurred At this point much seems like a nightmare within a dream and in fact the dreams I had while on this trip were as real as sin You'll see There are times that I wonder if it happened at all But the story here needs to be told if only to honor the memory of love lost Perhaps the story will entertain but it also serves as therapy and treatment for the tragic minded and chronically romantic I wonder now if this is what it means to grow up

Cosmopolitan , 1991-07

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